



# FAQ

## MCE Contra Costa

**CHOOSE FROM 33%, 50%, OR 100% RENEWABLE ENERGY**

In April 2018, residents and businesses in Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon and unincorporated Contra Costa County will begin their more renewable, locally controlled energy service with MCE at competitive rates compared to PG&E; or they can choose another service option.

### YOUR SERVICE OPTIONS

50%

#### MCE Light Green | 50% RENEWABLE

Take no action and your electric service will be at least 50% renewable energy starting in April — Light Green is currently 55% renewable.

100%

#### MCE Deep Green | 100% RENEWABLE

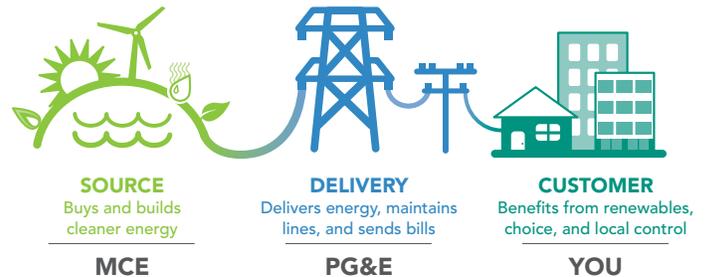
Eliminate your electricity-related carbon footprint by opting up to 100% California renewable energy.

33%

#### PG&E | 33% RENEWABLE

You can choose to opt out and continue purchasing energy from PG&E.

### HOW MCE WORKS



### How do MCE rates compare to PG&E's?

Typical customers currently pay slightly less for MCE's 50% renewable electricity compared to PG&E's 33% renewable electricity, with costs nearly identical. Part of MCE's mission is to provide stable and competitive rates. MCE has reduced rates the past two years in a row (by an average of 9% and 3.7%, respectively). MCE has limited rate changes to once annually and, as a local public agency, all changes are always discussed and reviewed at public meetings by MCE's Board of Directors, made up of locally elected officials representing each of the communities we serve. PG&E will implement new rates beginning March 1. MCE will review promptly and, if needed to continue providing competitive rates, may adjust its own rates. For rates and cost comparisons visit: [mceCleanEnergy.org/rates](http://mceCleanEnergy.org/rates)

Discount programs such as CARE, FERA, are and Medical Baseline are unaffected by enrollment; these customers receive the same discount with MCE as they would with PG&E.

### Are MCE's rates more stable than PG&E's?

Yes. While PG&E historically changes rates 3–5 times a year, MCE has never changed its rates more than once a year.

### How does MCE affect electricity services for Contra Costa residents and businesses?

Aside from having access to more renewable energy, not much will change. Residents and businesses can choose 50–100% renewable energy from MCE, a local public agency. MCE customers continue to enjoy the same reliable electricity service, with PG&E delivering power, maintaining the wires, and providing billing and gas services.

With MCE's Light Green service option, at least half of the electricity you purchase is generated by renewable resources. Residents and businesses may also opt up to MCE's Deep Green 100% renewable energy, or opt out and choose PG&E's 33% renewable energy.

WE'RE HERE TO ANSWER YOUR QUESTIONS!

[mceCleanEnergy.org/ContraCosta](http://mceCleanEnergy.org/ContraCosta)  
1 (888) 632-3674  
[info@mceCleanEnergy.org](mailto:info@mceCleanEnergy.org)

## Do CARE, Medical Baseline, and other low-income assistance programs continue with MCE service?

Yes. Low-income assistance programs like CARE, FERA, and Medical Baseline are unaffected by MCE. Customers in these programs do not need to re-enroll nor take any further action.

## Will my billing service change?

No. PG&E will continue to send one monthly bill. Instead of one fee that combines charges for the delivery and generation of your electricity, the bill will show separate charges — one for electric delivery (provided by PG&E and highlighted below in blue) and one for electric generation (provided by MCE and highlighted below in green). MCE's generation rates simply replace the generation charges you currently pay to PG&E; they are not an additional charge.

ENERGY STATEMENT		Account No:	0123456789-0
www.pge.com/MyEnergy		Statement Date:	06/28/2017
		Due Date:	07/19/2017
<b>Service For:</b>	<b>Your Account Summary</b>		
DEE P. GREENE 100 CLEAR VISTA DR. RICHMOND, CA 94804	Amount Due on Previous Statement	\$135.57	
	Payment(s) Received Since Last Statement	-135.57	
	Previous Unpaid Balance	\$0.00	
	Current PG&E Electric Delivery Charges	\$82.45	
	MCE Electric Generation Charges	38.06	
	Current Gas Charges	16.58	
	<b>Total Amount Due by 07/19/2017</b>	<b>\$137.09</b>	

**Questions about your bill?**  
24 hours per day, 7 days per week  
Phone: 1-866-743-0335  
www.pge.com/MyEnergy

## Is MCE's power supply more renewable than PG&E's?

Yes, considerably! MCE's power supply contains a higher portion of renewable resources like solar, wind, bioenergy, and geothermal. According to the most recent California Energy Commission Power Content Labels, MCE's Light Green service is 55% renewable compared to PG&E's 33% renewable service. MCE's board has elected not to procure energy from nuclear sources.

## Why am I enrolled in MCE if I don't opt out?

Local Community Choice Aggregation (CCA) programs, like MCE, are required by state law to be the primary electricity provider for the communities they serve, rather than existing investor-owned utilities like PG&E. For this reason, customers may opt out of MCE to purchase their electricity from PG&E's power supply.

## Which communities does MCE serve?

MCE has been serving Bay Area electric customers since 2010. Today nearly 255,000 customers in Marin and Napa Counties, and the cities of Benicia, El Cerrito, Lafayette, Richmond, San Pablo, and Walnut Creek are buying more renewable energy from MCE. Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon, and unincorporated Contra Costa County will also be enrolling with MCE in April.

## What kind of organization is MCE and who controls it?

MCE is a local, not-for-profit, public agency directly controlled by its member communities — like Contra Costa County. Formed by the public to buy cleaner power and re-invest ratepayer dollars locally, MCE always prioritizes the interests of its customers. MCE's Board of Directors are democratically elected leaders from each community MCE serves and are not paid for their role with MCE. In consultation with MCE's staff, the Board determines MCE's rates, policies and programs in meetings that are open to the public. The following elected leaders are MCE's newest Board members and represent the values of their respective communities: Mayor Edi Birsan (Concord), Supervisor Federal Glover (Contra Costa County), Councilmember Lisa Blackwell (Danville), Mayor Rob Schroder (Martinez), Mayor Dave Trotter (Moraga), Councilmember Sue Higgins (Oakley), Councilmember Maureen Toms (Pinole), Vice Mayor Peter Longmire (Pittsburg), and Councilmember Scott Perkins (San Ramon).

## How is MCE funded?

Like PG&E, MCE is funded by electricity ratepayers through their monthly energy purchases. MCE is not funded by taxpayers. A cornerstone to MCE's mission is to redirect ratepayer dollars back to local economies, and reinvest in its communities by providing low, stable rates. MCE also supports local workforce development through renewable energy projects within its service area, and partnering with community-based organizations to help expand energy savings programs.

MCE has allocated \$155,000 for solar rebates to low-income customers. Over 7 million gallons of water have been saved through MCE's Energy Efficiency Program. And in California, MCE's new, renewable energy projects — such as a 10.5 megawatt solar project in Richmond — have supported over 2,800 jobs to date, including union jobs.

## WHAT DOES MCE OFFER CONTRA COSTA?

- » **Ability to choose** your electricity provider and service
- » **Low and stable rates** — in fact, we've reduced them two years in a row!
- » **Environmental benefits** from renewable energy sources
- » **Local control** through a Board of Directors of elected officials representing each member community
- » **Community investment** through local renewable development projects, including a new 10.5 MW solar farm in Richmond
- » **Support of over 2,800 green collar, California jobs** through contracted power and energy efficiency projects
- » **Energy efficiency programs** to help small businesses and multifamily properties save money and energy