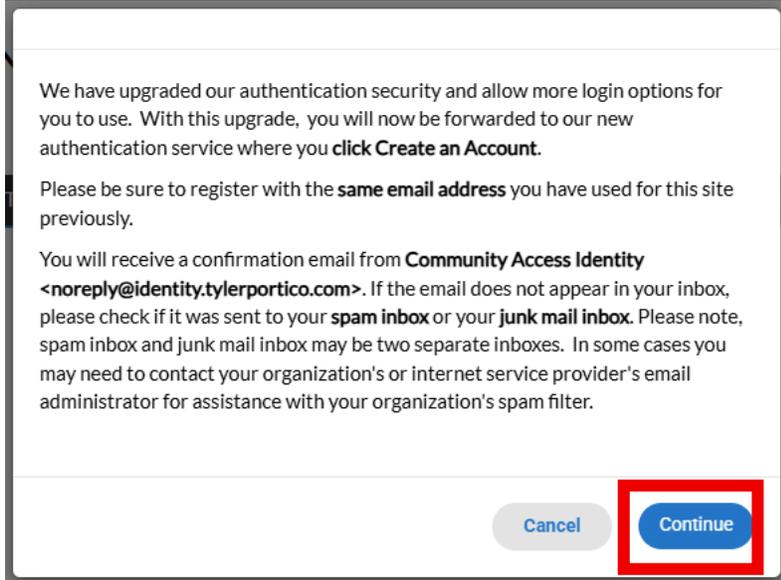
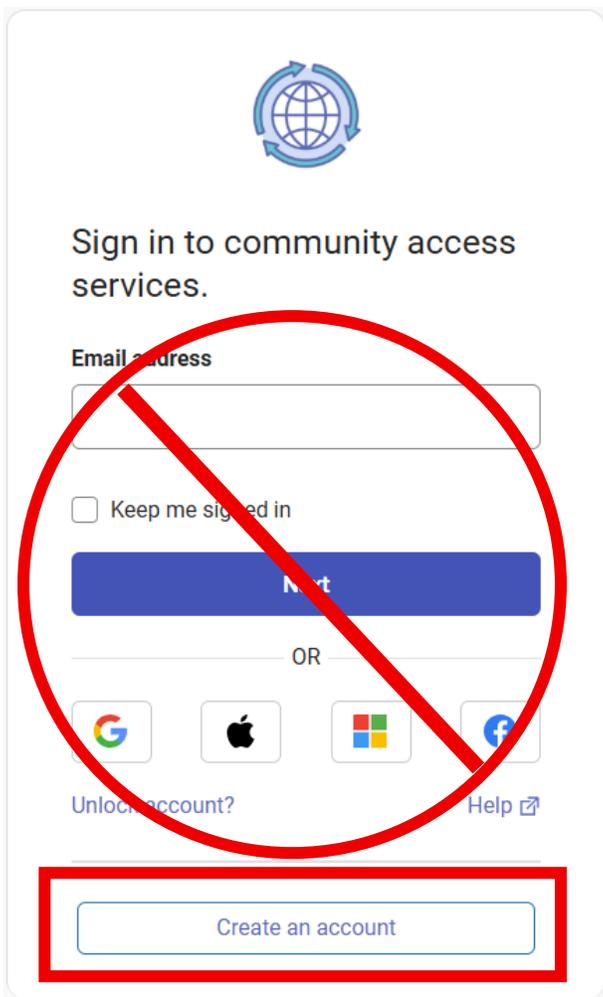


The Online Permit Portal authentication security has been upgraded and all online users are required to re-register on the portal with the same login credentials as their existing account.

1. Click Login or Register, then click Continue.



2. Click 'Create an Account'



3. Enter required information then click 'Sign Up'



Create an account

Fields are required unless marked optional.

Email

First name

Last name

Mobile phone Optional

Password requirements:

- ✓ At least 8 characters
- ✓ A lowercase letter
- ✓ An uppercase letter
- ✓ A number
- ✓ No parts of your username

Password

Sign up

Already have an account? [Sign In](#)



4. An activation code will be emailed. Enter the code then click Verify.

From: Community Access Identity <noreply@identity.tylerportico.com>
Sent: Friday, October 24, 2025 10:17 AM
To: Me <iel@danville.ca.gov>
Subject: Welcome to your Community Access account



Your organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.

Community Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosystem.

[Learn more about Community Access.](#)

To verify your email address and activate your account enter the verification code: **925283**

This is an automatically generated message from Community Access. Replies are not monitored or answered.



m

iel@danville.ca.gov

Verify with your email

We sent an email to **m***i@danville.ca.gov**.
Enter the verification code in the text box.

Enter Code

Verify



5. Click Continue on the Optional Security and the Registration Acknowledgement pages, or choose an additional authentication method and follow the prompts.



Set up security methods

Security methods help protect your Tyler Portico Citizen account by ensuring only you have access.

Optional

Google Authenticator

Enter a temporary code generated from the Google Authenticator app.

[Set up →](#)



Okta Verify

Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity

[Set up →](#)

Phone

Verify with a code sent to your phone

[Set up →](#)

[Continue](#)

[Back to sign in](#)





Online Permit Portal Citizen Self Service

[Cancel Registration](#)

[Home](#) [Today's Inspections](#) [Apply](#) [Pay Invoice](#) [Report](#) [Help](#) [Forms](#) [Inspections](#) [Search](#)

Registration

Step 1 of 3: Acknowledgement

Please supply the information requested on the following pages. On the final page click "Submit" to finish your registration.

[Continue](#)

Need help? Click [here for FAQs](#) and [here for instructions](#).

For further assistance, send us an [email](#) or call (925) 314-3330.

For more information on the Permit Center, please visit <https://www.danville.ca.gov/155/Permit-Center>



Town of Danville - 510 La Gonda Way, Danville, CA 94526

6. Enter required name and address information and click 'Next'

The screenshot shows a web browser window with the URL <https://danvillecatrain-energypub.tylerhost.net/apps/selfservice#/register>. The page header includes the Danville California logo and the title "Online Permit Portal Citizen Self Service". A navigation bar contains links for Home, Today's Inspections, Apply, Pay Invoice, Report, Help, Forms, Inspections, and Search. The main content area is titled "Registration" and shows "Step 2 of 3: Personal Info". The form includes fields for First Name, Middle Name, Last Name, Company (pre-filled with "Town of Danville"), Contact Preference (set to "Email"), and Email Address. An "Additional Contact Information" section has fields for Business Phone, Home Phone, and Mobile Phone. A red box highlights the "Next" button. At the bottom, there is a "Need help?" section with links to FAQs and instructions, contact information for email or call, and a link to the Permit Center. The footer features the Danville logo with the slogan "live locally" and the address: "Town of Danville - 510 La Gonda Way, Danville, CA 94526".

The screenshot shows the same web browser window, now at "Step 3 of 3: Address". The form fields are pre-filled with: Address: "510 La Gonda Way WAY", Apartment, suite, unit, floor, (optional): (empty), City: "Town of Danville", State: "CA", and Postal Code: "94526". A red box highlights the "Submit" button. The "Cancel Registration" link is visible in the top right corner. The rest of the page layout, including the header and navigation bar, remains the same as in the previous screenshot.

7. You have finished re-registering.

DANVILLE CALIFORNIA

Online Permit Portal Citizen Self Service

Home Today's Inspections Apply Pay Invoice Report View Help Forms Inspections Search

Effective July 1, 2018 a credit card convenience fee of 2.99% will be charged for all credit card transactions.

 Apply The Permit Center is closing for the holiday break. We will resume accepting online applications on January 2, 2025.	 Today's Inspections Click here to view the inspections on todays schedule.	 Request Inspection Click here to request an inspection on an existing record.
 My Account Click here to access your account information.	 My Permits and Inspections Click here to view your existing permits, inspections, requests and invoices.	 Pay Invoice Click here to pay fees.
 FAQs Click here to see answers to frequently asked questions.	 Instructions Click here for instructions on how to submit for a permit application electronically.	 Town of Danville Website Click here to go to the Town of Danville's main website for more information about the permit center.