



## PERMIT & INSPECTION SERVICES DURING “SHELTER-IN-PLACE” ORDER

*Updated: May 1, 2020*

On April 29, 2020, the Contra Costa County Health Department issued extended its regional Shelter-in-Place Health Order (“Health Order”) through May 31, 2020.

As it pertains to permitting and inspection services, this update allows **all construction projects to resume**, provided that they comply with the Construction Project Safety Protocols (they replace the COVID-19 Construction Field Safety Guidelines applicable to the prior Health Order). Contra County Health references:

*Executive Summary:* [https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/84606e\\_4435abe020c44828abe18bfd4eabcb27.pdf](https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/84606e_4435abe020c44828abe18bfd4eabcb27.pdf)

*Full Health Order:* [https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/84606e\\_77d38bfadf3941b7aae2cc82e4871c69.pdf](https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/84606e_77d38bfadf3941b7aae2cc82e4871c69.pdf)

### FREQUENTLY ASKED QUESTIONS

#### **What is the impact on construction projects in Danville?**

All construction projects – residential or commercial – may now resume, provided that they comply with the Construction Project Safety Protocols:

- **Small Construction Safety Protocol:** [https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/ee8930\\_8e95f4cb0adb4919a3535a7925c72fd5.pdf](https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/ee8930_8e95f4cb0adb4919a3535a7925c72fd5.pdf)
- **Large Construction Safety Protocol:** [https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/ee8930\\_a9bc784d162546c0b5b0e0fb44084b44.pdf](https://813dcad3-2b07-4f3f-a25e-23c48c566922.filesusr.com/ugd/ee8930_a9bc784d162546c0b5b0e0fb44084b44.pdf)

#### **How do I apply for a building permit for a qualified essential project?**

Please contact the Building Division at (925) 314-3330 or [building@danville.ca.gov](mailto:building@danville.ca.gov) to submit a permit application **by-appointment-only** to manage social distancing and queuing. though we are rapidly working to move this to an online platform. Simple building permit applications may be submitted via the Online Permit Center at [www.danville.ca.gov/cap](http://www.danville.ca.gov/cap)

### **How do I call for an inspection?**

Building inspections will continue to operate as usual. Requests for inspections will need to be submitted by 3:00 PM the business day prior to the requested inspection. Submit requests by phone at (925) 314-3333 or registering online at the Online Permit Center ([danville.ca.gov/cap](http://danville.ca.gov/cap)).

To ensure the safety of Town staff and to prevent the spread of the virus, please be advised that inspectors will call ahead to ask health screening questions and inspections will be conducted by strictly adhering to social distancing practices as well as the Construction Safety Protocols established by the Health Order.

### **How do I report what might be non-compliance with Construction Safety Protocols?**

For ease of tracking and customer follow-up, we encourage everyone to report complaints or concerns through the *Danville Connect* online service portal through:

- [www.danville.ca.gov/DanvilleConnect](http://www.danville.ca.gov/DanvilleConnect); or
- Downloadable mobile phone app (available on Apple app store or Google Play)

Once on the online portal, please select *New Issue*, then *Police Services*, then “*Health Order Violations*.”

If you are having trouble with Danville Connect, feel free to contact Amy Ballock, Danville Police Department via email [aballock@danville.ca.gov](mailto:aballock@danville.ca.gov)

All construction related complaints will be reviewed by the Danville Police Department in collaboration with the Building Division.